


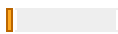
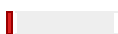
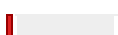

# Accessibility Report

Site quality report for <https://www.bexleydomesticbuseservices.org.uk/>  
produced on 12 September 2019.

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## 1 Summary of Results

Category	Issues	Pages	Benchmark
Overall Quality		1 pages with quality issues	2% have issues, better than average
Errors		0 pages with broken links or other errors	0% have issues, better than average
Accessibility		1 pages with accessibility problems	2% have issues, better than average
Compatibility		1 pages with browser specific issues	2% have issues, better than average
Search		0 pages with search engine issues	0% have issues, better than average
Standards		1 pages have W3C standards issues	2% have issues, better than average
Usability		1 pages with usability issues	2% have issues, better than average
Totals		74 pages and files checked	

## 2 What Was Tested

This tab shows a summary of the guidelines used to generate this report.

Guideline	Status
<b>Accessibility</b>	
JAWS Screen Reader Compatibility	Not Checked
NVDA Screen Reader Compatibility	Not Checked
VoiceOver Screen Reader Compatibility	Not Checked
PDF/UA - Matterhorn Protocol 1.02	Not Checked
Section 508 of the Rehabilitation Act - 65 FR 80499 (2000)	Not Checked
Section 508 of the Rehabilitation Act - 82 FR 5790 (2017)	Checked
Web Content Accessibility Guidelines 1.0 (WCAG 1.0 - 1999)	Not Checked
Web Content Accessibility Guidelines 2.0 (WCAG 2.0 - 2008)	Not Checked
Web Content Accessibility Guidelines 2.1 (WCAG 2.1 - 2018)	Checked to level AA
<b>Browser Compatibility</b>	
Android Browser Compatibility	Checked
Blackberry Browser Compatibility	Not Checked
Chrome Browser Compatibility	Checked latest version
Edge Browser Compatibility	Checked latest version
Internet Explorer Browser Compatibility	Checked from version 11
Firefox Browser Compatibility	Checked latest version
Opera Browser Compatibility	Checked latest version
Safari Browser Compatibility	Checked latest version
iPhone/iPad Browser Compatibility	Checked
<b>Errors</b>	
Server Configuration	Checked
Content Issues	Checked - English (UK) spelling
Blocked Links	Checked
User Defined Errors	Checked
HTTP Status Codes	Checked
IETF RFCs	Checked
Script Errors	Checked

### Search Engine Guidelines

Google Webmaster Guidelines	Checked
Google SEO Starter Guide	Checked
Google Blogs and Webmaster Videos	Checked
Bing Webmaster Guidelines	Checked
SEO Best Practice - General	Checked
Robots.txt Standard	Checked
Yahoo Webmaster Guidelines	Checked

### Usability

Readability Guidelines	Checked
Usability.gov: Research-Based Web Design & Usability Guidelines	Checked
W3C Usability Best Practices	Checked

### Web Standards

W3C CSS Validation	Checked
W3C Deprecated Features	Checked
W3C HTML Validation	Checked
W3C HTML5	Checked

## 3 Errors

This section shows site quality issues, including broken links and server misconfigurations.


No Errors

## 4 Accessibility

This section shows accessibility issues, indicating problems for older users, people with disabilities or accessibility needs. Automated testing cannot detect all accessibility issues, so should be used alongside human testing.

### 4.1 Level AA

1 issue on 1 page

 The CSS outline or border style on this element makes it difficult or impossible to see the dotted link focus outline. Change the style to avoid obscuring the focus outline around focusable elements. Using a border or outline style that obscures the focus ring causes problems for keyboard-only users in:

- Chrome (obscures the focus indicator on links, buttons, dropdowns and range controls)
- Firefox (obscures the focus indicator on links)
- Internet Explorer (obscures the focus indicator on links, buttons and range controls)


Internet Explorer and Edge do not support the `outline-offset:` property, so using this does not reliably avoid focus outline overlap.

<https://www.bexleydomesticabuseservices.org.uk/> line 96 218 309 357 364 ...

Guideline: [WCAG 2.0 AA F78 Section 508 \(2017\) AA F78](#)

### 4.2 Level AAA

1 issue on 1 page

 Ensure that text and background colors have a 7:1 contrast ratio. Some users find it hard to read light gray text on a white background, dark gray text on a black background and white text on a red background. Note: The default link color in IE11 has poor contrast on a white background. Fix by specifying a:link and a:visited colors in CSS.

- The contrast ratio should be 4.5 or more for 18 point text, or larger
- The contrast ratio should be 4.5 or more for 14 point bold text, or larger
- The contrast ratio should be 7.0 or more for all other text

The text color to background color contrast ratio is:

4.56 with color: rgb(255,255,255);background-color: rgb(237,0,0);font-size: 12.00pt;font-weight: 400.00;

<https://www.bexleydomesticabuseservices.org.uk/> line 190

Guideline: [WCAG 2.0 AAA 1.4.6](#)

## 5 Compatibility

This section shows pages that exhibit browser-specific behaviour, or trigger browser bugs.

### 5.1 Priority 1

2 issues on 1 page

- SVG images are not supported by older browsers. The SVG image will not be displayed.

<https://www.bexleydomesticabuseservices.org.uk/> line 116 123 130 137 ...  
Guideline: [Android &#x2013; 2](#)

- The tel: URL scheme is not supported by some desktop browsers and tablets. On desktops, laptops and devices without a mobile SIM or Skype an error message is usually displayed:
  - Chrome on Windows 7 does nothing when the link is clicked
  - Firefox on Windows 7 displays the message 'The address wasn't understood'
  - IE11 on Windows 7 displays the message 'The webpage cannot be displayed'
  - Chrome on Windows 10 shows a 'Pick an app' window when the link is clicked
  - Edge on Windows 10 prompts you use Skype or search for an app in the Windows Store
  - Firefox on Windows 10 shows a 'Pick an app' window when the link is clicked
  - IE11 on Windows 10 prompts you use Skype or search for an app in the Windows Store
  - Chrome on macOS 10.13 launches Facetime which cannot make phone calls unless it's paired to an iPhone
  - Firefox on macOS 10.13 launches Facetime which cannot make phone calls unless it's paired to an iPhone
  - Safari on macOS 10.13 launches Facetime which cannot make phone calls unless it's paired to an iPhone
  - Safari on iPad with iOS 10.2 gives an option of adding a contact or sending a message
  - Chrome on Android shows a 'Add to Contacts' window when the link is clicked

<https://www.bexleydomesticabuseservices.org.uk/> line 278 418 422 429 433 ...  
Guideline: [Internet Explorer](#) [Firefox](#) [Safari](#) [Opera](#) [Chrome](#)

## 6 Search

This section shows search engine guideline violations, and pages that don't comply with search optimisation best practices.

No Issues

## 7 Standards

This section shows pages that do not comply with W3C standards.

### 7.1 Priority 1

2 issues on 1 page

● The charset attribute on the link element is obsolete. Use an HTTP Content-Type header on the linked resource instead.

<https://www.bexleydomesticbuseservices.org.uk/> line 91  
Guideline: [HTML5](#)

● The frameborder attribute on the iframe element is obsolete. Use CSS instead.

<https://www.bexleydomesticbuseservices.org.uk/> line 470  
Guideline: [HTML5](#)

### 7.2 Priority 2

4 issues on 1 page

● Element form does not need a role attribute.

<https://www.bexleydomesticbuseservices.org.uk/> line 224 284  
Guideline: [HTML5](#)

● Element nav does not need a role attribute.

<https://www.bexleydomesticbuseservices.org.uk/> line 97 246  
Guideline: [HTML5](#)

● The banner role is unnecessary for element header.

<https://www.bexleydomesticbuseservices.org.uk/> line 216  
Guideline: [HTML5](#)

● The navigation role is unnecessary for element nav.

<https://www.bexleydomesticbuseservices.org.uk/> line 97 246  
Guideline: [HTML5](#)




## 8 Usability

This section shows general usability issues, indicating navigation problems for all users.

### 8.1 Priority 2

1 issue on 1 page

 Omitting img width or height attributes means page text jumps about as images load. This makes the page very hard to read while it's loading, and the user may click on the wrong link if it moves as it's being clicked. Add width and height attributes to the img tag matching the image dimensions. Authoring tools like Dreamweaver can automate this process.

<https://www.bexleydomesticabuseservices.org.uk/> line 198 357 364

Guideline: [Usability.gov 14:3](#)

## 9 Summary

The issues reported under Standards (7.1) lie with the third-party Google Translate widget in use on the site. As such these are out of our control for remediation.